

Exam. Code : 105702
Subject Code : 1423

B.Sc. (Information Technology) 2nd Semester
COMMUNICATION SKILLS IN ENGLISH-II

Paper-V

Time Allowed—2 Hours] [Maximum Marks—35

Note :— There are **Eight** questions of equal marks. Candidates are required to attempt any **Four** questions.

1. Discuss how barriers to communication can be overcome.
2. What is the importance of feedback in listening ?
3. Mention the problems faced in telephonic conversation.
4. You are 'ABC'. Call the customer service of Indian Airlines to book two seats for Chennai.
5. In today's times, "Honesty is The Best Policy". Do you agree or disagree ?
6. Discuss the types of conversation in detail.
7. Write a note on Stress by Intonation.
8. Mark stress on the following :
 - (i) College
 - (ii) Agree
 - (iii) Effective
 - (iv) Meeting
 - (v) Process
 - (vi) English
 - (vii) Bird.

6624(2721)/II-6011

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